

FORMALITIES LETTER



0C000000004986371



UNITED STATES DEPARTMENT OF COMMERCE

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MAY 16 2002

APPLICATION NUMBER	FILING RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/480,589	01/10/2000	Kevin Michael Ruppelt	9D-EC-19348-Ruppelt-et-al

George L Rideout Jr
General Electric Company
Appliance Park 2 225
Louisville, KY 40225

Date Mailed: 03/08/2000

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

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Initial Patent Examination Division (703) 308-1202

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9D-EC-19348 03A0
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ruppelt et al.

Serial No.: 09/480,589

Filed: January 10, 2000

For: METHOD, SYSTEM, AND
PROGRAM PRODUCT FOR ON-
LINE SERVICE CALL
SCHEDULING

Art Unit:

Examiner:

**CERTIFICATE OF MAILING BY EXPRESS MAIL TO
THE COMMISSIONER OF PATENTS AND TRADEMARKS**

Express Mail mailing label number: EL 752245467 US


Date of Mailing: May 16, 2002

I certify that documents listed below:

- Petition For Withdrawal Of Holding Of Abandonment Or, In The Alternative, For Revival Of An Unintentionally Abandoned Patent Application (3 pages, in duplicate)
- Copy of Notice To File Missing Parts Of Nonprovisional Application (1 page)
- Declaration of Kevin Michael Ruppelt, Ian Killeen Heckman and Glenn William Cornell. (3 pages)
- Declaration of Jeffrey Karl Skilling (3 pages)
- Declaration of Charles David Lowry. (3 pages)
- Enclosed is a copy of GE's file folder where the NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION would have been docketed had the NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION been received and docketed. (1 page)
- Certificate Of Mailing By Express Mail (1 page)
- Return Post Card

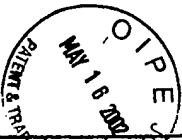
are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to the Box DAC, Commissioner for Patents, Washington, D.C. 20231.

Respectfully Submitted,


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(314) 621-5070

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ATTORNEY IN CHARGE		INVENTOR(S)		PATENT NO.		DOCKET NO.	
ATTORNEY OF RECORD		-Kevin M. Buggs, Attorney-in-Charge, New York, New York		SERIAL NO. 091489589		DOCKETED 9D-EC-19348	
COMMITTEE RATING		TITLE Method, System and Program Product for On-Screen Service Call Scheduling		FILED 11/01/00		RECORDED 10/29/99	
DEPT. CHARGED		DATA ON FOREIGN-ORIGINATED CASES & ASSIGNEE OF RECORD (IF NOT G.E. CO.)		DIV. NO.		REEL FRAME	
DEPT. OF ORIGIN		EXC'N DATE		ALLOWED		RELATED DIV. OR CONT.	
BUS. ADDR. OF INV.(S)		FILING FEE REQ.		ISSUED		G. E. CLASS NUMBER	
		BONUS NOTIFICATION		SENT TO PATENT OFF.			
		INFO. TO IGE.		SUPPL. OATH REQ.			
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